

## **FAQ for Incoming exchange students to the Faculty of Health and Life Sciences**

### **Before mobility:**

#### **What are the term dates?**

Please check our website: <https://www.coventry.ac.uk/life-on-campus/term-dates/>

#### **How do I select my modules?**

You can find available modules on our open Moodle page.

Once you have been nominated by your university, the Internationalisation team will also send you the catalogue of modules with the application link. You will be able to indicate the modules you are interested in on the application page.

#### **What are the Add+vantage modules? Are they compulsory?**

The Add+vantage modules are extra modules which focus on different skills such as employability, language or team building skills. They are not compulsory. Places are limited so you should inform the Internationalisation team if you would like to attend a module.

Add+Vantage modules are not available to students from Dietetics, Physiotherapy, Occupational Therapy and Nursing.

#### **What is HLSU116?**

It is the HLS Incoming exchange programme course code. As all exchange students are enrolled in different courses (for example Criminology, Sport and Exercise Science or Nursing), we have created a general course code that includes all the modules.

#### **What is the maximum or minimum of credits I can study?**

Generally, Erasmus students need 30 ECTS (60CATS) per term. Some students might need more or less credits, depending on what their home university requires. Please check with your home coordinator.

#### **Can I choose classes from other faculties?**

No, this is not possible.

#### **Can I choose modules from the Master's degree?**

No, this is not possible in the Faculty of Health and Life Sciences

#### **When should I send you my Learning agreement (only for Erasmus students)?**

Please send your learning agreement as early as possible. If you need to change your modules, this will be done within the first 3 weeks upon your arrival.

#### **Who is the contact person on my Learning agreements**

If you study Biomedical Sciences, Sport & Exercise Science, Psychology, Childhood and Youth Studies, Forensic Investigation Social Sciences, Claire Garnier will be your main point of contact:

Claire Garnier, [ac8698@coventry.ac.uk](mailto:ac8698@coventry.ac.uk), +44 2477 655 734. Our Erasmus code is UK COVENTR02.

If you study Nursing (Adult Nursing, Mental Health Nursing, Children and Young people's Nursing or Learning Disabilities Nursing), Dietetics, Physiotherapy, Occupational Therapy, please contact

Paul Irving: [ac9058@coventry.ac.uk](mailto:ac9058@coventry.ac.uk), +44 2477 657 004.

**What is a reference?**

A reference is a letter of recommendation from one of your professor or an employer.

**Do I need to show proof of my English skills?**

Yes but we do not request the TOEFL or IELTS test. If you can provide certificate or a letter from your university, this will be enough to complete your application.

**What is a transcript of records?**

The transcript of records is a document with all the grades you collected the past term or year.

**When can I start applying for student accommodation?**

Once you received your letter of acceptance with your student number or student ID, you can apply for accommodation.

**Where do I find my student ID/number?**

You can find your Student ID or Student number on your letter of acceptance.

**If my accommodation contract starts at a certain date, can I arrive earlier?**

If you need to arrive, you should contact the Futurelets, the University accommodation provider at an early stage: [unihalls@futurelets.co.uk](mailto:unihalls@futurelets.co.uk). Unfortunately, this is not always possible.

**Is there a pick-up service from the airport?**

There is a [free](#) pick-up service in September and in January from Birmingham Airport or London Heathrow.

**Where can I find information about visa?**

After the Internationalisation team send you the letter of acceptance, you will receive the visa information from the university's visa team.

**Can I enrol online?**

If you are an international student, you cannot enrol online. You must enrol upon your arrival. If you are an EU student, please contact the Internationalisation team.

**During mobility****Is there an induction week?**

Yes, there is an induction week in the Fall (September) and Spring term (January).

**Where can I see my timetable?**

During the induction week, the Internationalisation team will show you how to access your timetable through the student portal.

**How do I know where my classes are and how much time I need between each building?**

On your timetable, you will see where the classes take place. You will find the initials of each building, the floor as well as the classroom number. For example RC155 (Richard Crossman, 1<sup>st</sup> floor, room 55). You can also find a map [here](#) of the campus.

**Why do my modules not appear correctly on Moodle?**

Please contact the IT services and inform the internationalisation team.

**How much time do I have to change my Learning agreement?**

You can change your classes only up to 3 weeks after the start of the term (including induction week).

**My timetable is wrong. What can I do?**

Please inform the Internationalisation team: [erasmusstudyabroad.hls@coventry.ac.uk](mailto:erasmusstudyabroad.hls@coventry.ac.uk)

**There is a timetable clash between the modules I selected. How do I correct it?**

Please inform the Internationalisation team.

**If I have a disability, how do I get special arrangements for the exam?**

The Internationalisation team will inform the Disability team who can arrange extra time for the exams.

**I would like to get the ESN card. How can I get it?**

Unfortunately, this is not available at Coventry University.

**Where can I get books?**

You may ask your lecturer if they have spare ones or it might be possible to borrow them at the library. If they are not available, you might find second hand books from former students.

**Can I take English classes?**

The Centre for Global Engagement offers free English classes for incoming students. If you are interested, please contact the Linguae Mundi team: [linguae.mundi@coventry.ac.uk](mailto:linguae.mundi@coventry.ac.uk)

**Can I join the societies and sports union?**

You can find [here](#) all the sport societies. Please do not hesitate to contact them if you would like to try several sports.

**Who should I inform if I am ill and cannot attend classes?**

Please inform the registry team: [registry.hls@coventry.ac.uk](mailto:registry.hls@coventry.ac.uk)

**The bank asks for a status letter confirming I am a student. How do I get it?**

The Student Centre (Ground floor, Info point) will be able to issue a status letter.

**How do I access the sport centre?**

If you are living in residence halls, you may have free access to the sport centre. If not, please go to the reception in Alison Gingell Building where you will find the entrance to the university sports centre.

**After mobility****When do I receive my final grades?**

You can see your provisional results on Solar (access through Student portal). You will receive the final letter in July. A copy is sent directly to your university.