

CSUF Department/Faculty Led Programs

Application Monitoring

Instructions for how to monitor student applications in Terra Dotta

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Why should you monitor program applications?

During the recruitment phase, Program Faculty Leads are strongly encouraged to monitor program applications.

- This will inform if additional recruitment efforts are needed.
- Faculty Leads will have access to student contact information, a useful tool to follow-up with students
 - For Example: One recruitment tip is to email students that open an application to provide a short introduction to the faculty and program and offer the student any assistance they may need.
- Note, it is common for students to open an application and not follow through with completion

In the following pages are step-by-step guides on how to monitor student applications in Terra Dotta.

- If you need additional assistance after reviewing the instructions below, the Study Abroad & Global Engagement Team is happy to setup a training session with you to go over the process. If you would like to setup a Terra Dotta training email, <u>sabroad@fullerton.edu</u>
- Note: The configuration of the screenshots below may differ from your screen based on the size of your browser window.

How to login to Terra Dotta:



| • | |
|--------------------------------|--|
| <u>Step 1</u> | |
| <u>Log-in to Terra Dotta</u> | See Instructions on Page #4 |
| | |
| Step 2 | CSUF Extension and International Programs |
| Scroll down to the | |
| soction titled "Shared | ggilcant • Profiles • Applicants • Process • Site • Staff • Settings • Mantenance • |
| section titled shared | Administration : Home of Admin Console Admin Settings Share Queries Share Reports Query Watches Manage Folders |
| Queries | My Queries & Reports My Notes |
| | View folder + Search: New Note |
| | Uncategorized Moved checked to |
| | Saved Query Actions |
| | Drouse Knowledgebase Service Status |
| | Shared Queres |
| | View folder - Search: |
| | Uncategorized Moved checked to 👻 |
| | Saved Report Actions |
| | |
| | Shaled kepons |
| | |
| Step 3 | |
| <u>Click on the query with</u> | |
| vour program name. | Administration : Home & Admin Console Admin Settings Share Queries Share Reports Query Watches Manage Folders |
| your programmanier | |
| For Evenneles "TUTD in | My Queries & Reports My Notes |
| For Example: THIR IN | View folder - Search: New Note |
| Scotland – Summer | |
| 2024″ | Terra Dotta Support |
| | Saved Query Actions Reward dealarse Conice Statue |
| | |
| | Shared Queries |
| | THTR in Scotland - Summer 2024 |
| | |
| | View folder - Search: |
| | |
| | |

How to view student applications in your program (Program Query):

| Search Results: | | | |
|------------------------------|--|--|---|
| | | T | ab to open: Overview 🗸 |
| ame | Status | Program | Term |
| ccepted | | | |
| ittle, Drea Genevieve | Accepted | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30614 - not ranked) | Summer Session, 2024 |
| | | Found | (Accepted): 1 applicant / 1 application |
| ommitted | | | |
| bdelrhman, Samera Lizette | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30606 - not ranked) | Summer Session, 2024 |
| riggs, Priscilla | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30688 - not ranked) | Summer Session, 2024 |
| uckler, Heather | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30605 - not ranked) | Summer Session, 2024 |
| e La Torre, Christian Joseph | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30620 - not ranked) | Summer Session, 2024 |
| iSciullo, Owen William Blake | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30729 - not ranked) | Summer Session, 2024 |
| uller, Keasha | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30619 - not ranked) | Summer Session, 2024 |
| lart, Hannah Elizabeth | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30761 - not ranked) | Summer Session, 2024 |
| luch, William Connor | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30596 - not ranked) | Summer Session, 2024 |
| reta, Diego Sebastian | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30801 - not ranked) | Summer Session, 2024 |
| ister, Aaron Jamal | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30698 - not ranked) | Summer Session, 2024 |
| oera, Yanira | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30630 - not ranked) | Summer Session, 2024 |
| adilla, Madison Lee | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30604 - not ranked) | Summer Session, 2024 |
| lagan, Paige Kennedy | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30689 - not ranked) | Summer Session, 2024 |
| leisman, Zoe | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30595 - not ranked) | Summer Session, 2024 |
| tubio, Alexandra Salene | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30621 - not ranked) | Summer Session, 2024 |
| huck, Madison Grace | Committed | CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30739 - not ranked) | Summer Session, 2024 |
| | | Found (Com | nitted): 16 applicants / 16 applications |
| | ccepted ccepted title, Drea Genevieve ommitted bdelrhman, Samera Lizette iggs, Priscilla uckler, Heather e La Torre, Christian Joseph Isciulo, Owen William Blake aller, Keasha art, Hannah Elizabeth uch, William Connor eta, Diego Sebastian eta, Diego Sebastian eta, Aaron Jamal bera, Yanira adilla, Madison Lee agan, Paige Kennedy eisman, Zoe ubio, Alexandra Salene huck, Madison Grace | ccepted ccepted ccepted ccepted ccepted committed commit | cccpted Accepted CSUF: THTR 442A & 442B in Scotland (Summer 2024) (ID 30614 - not ranked) Found I ommitted South I and the second of the se |

How to view student application completion progress (Progress Audit):

| <u>Step 1</u> Log-in to Terra Dotta | See Instructions on Page #4 |
|--|---|
| <u>Step 2</u> Open Program Query | See Instructions on Page #5 |
| <u>Step 3</u> Click on top left tab, "Progress Audit" | Options • Progress Audit • Map Results • Group by • Search Results: Tab to open: Overview • • No results were found. |
| <u>Step 4</u> Click on the dropdown menu, "Pre Decision" | Options • Progress Audit • Map Results • Group by • Search Re Advising Tab to open: Overview • Pre Decision Post Decision • No resul While Abroad/Away Returnee Name Status Program Term Found: 0 applicants / 0 applications |
| <u>Step 5</u> At the top right, click on "Check Everything" | Batch Processing : Progress Audit Search Results Check Everything Uncheck Everything Progress Audit Options: Please check off which items you would like to appear in the progress audit. Choose Materials to Show: Check All Choose Materials to Show: Check All COVID-19 & In-Person Global Programs COVID-19 Acknowledgement Costs, Payments, Refunds and Deadlines to Withdraw for Provider or Provider-Affiliated Programs Costs, Payments, Refunds and Deadlines to Withdraw for Provider or Provider-Affiliated Programs |
| <u>Step 6</u> Scroll to the bottom of the web page, click on "Next" | Other Options: Recommendations Reviews Display Process Elements Due Dates |



The **"Student Conduct Check"** questionnaire is an internal item, the SAGE team will check-off this item once they receive the student's conduct report. This will not impede a student from submitting their application.

How to download student contact information:

| Step 1 Log-in to Terra Dotta | See Instructions on Page #4 |
|--|---|
| <u>Step 2</u> Open Program Query | See Instructions on Page #5 |
| Step 3 Click on tab, "Options" Click on drop-down menu option, "Excel Export", this will download an Excel Sheet to your desktop | Process Staff Staff Maintenance Addministration : THTR in Scotland - Summer 2024 Results for saved query "THTR in Scotland - Summer 2024" You searched for all applicants, within Outgoing programs for the program name CSUF: THTR 442A & 442B in Scotland (Summer 2024) that have a status of accepted or committed. Options Progress Audit Map Results Group by * Send small Send SMS (text message) Satus Program Tab to open Overview Send seport Committed CSUF: THTR 442A & 442B in Scotland (Summer 2024) (to 3666- not ranked) Summer Session, 2024 Satch review status Committed CSUF: THTR 442A & 442B in Scotland (Summer 2024) (to 3666- not ranked) Summer Session, 2024 Batch have a status change Committed CSUF: THTR 442A & 442B in Scotland (Summer 2024) (to 3666- not ranked) Summer Session, 2024 Batch have a status Committed CSUF: THTR 442A & 442B in Scotland (Summer 2024) (to 3660- not ranked) Summer Session, 2024 Batch have a status Committed CSUF: THTR 442A & 442B in Scotland (Summer 2024) (to 3670- not ranked) Summer Session, 2024 Batch have a status Committed CSUF: THTR 442A & 442B in Scotland (Summer 2024) (to 3670- not ranked) Summer Session, 2024 Summer Se |
| Step 4 Open the Excel Sheet that was downloaded You will always get this message, click "Yes" | Microsoft Excel 2 The file format and extension of '2023919174517.xis' don't match. The file could be corrupted or unsafe. Unless you trust its source, don't open it. Do you want to open it anyway? 2 Yes No Help Summer Session, 2 2 |
| <u>Step 5</u> Organize data as needed | Key data to keep on your spreadsheet First & Last Name CWID GPA Mobile Phone Number CSUF Email Personal Email |

Application Status Terms

| Pending | Means a student opened an application. The application may be complete or not, in order verify you will need to run a "Progress Audit" (See Page #7). |
|------------|--|
| Cubroittad | The CACE team will reutingly menually change student explications |
| Submitted | status' to "Submitted" for all complete applications. |
| Accepted | After you select students, the SAGE Team will change the students' application status to "Accepted" and send a customized email with next steps. |
| Committed | After a student is selected and their application status changed to "Accepted", they will have access to either commit or decline their acceptance. If they select the "Commit" option, their official application status will automatically change to "Committed". |
| Waitlisted | Means the student has been waitlisted. |